**TARO YAMADA**

Phone: 0412-345-678, Email: [abc@gmail.com](mailto:abc@gmail.com), Address: 1234 George Street, Sydney NSW 2000

**Professional Summary**

I am a dedicated waiter with 2 years of restaurant experience. I have excellent people skills and always provide excellent services to customers.

**Key Skills**  
Strong customer service skills, including assessing customer needs and satisfaction. Always looking for opportunities to serve customers and assist other staff. Hold a RSA Certificate.

**Professional Experience**

**Waiter**

ABC Restaurant, Sydney May 2017 - May 2019

Key responsibilities

* Take orders from and serve food and beverages to customers.
* Perform consistent check-ins with customers to ensure satisfaction and address complaints swiftly.
* Communicate with other staff and serve food and beverages to customers efficiently.
* Perform Point of Sale software

Achievements

* Maintained perfect attendance for four years in a row.
* Supervised a team of five employees.
* Achieved a superior customer service performance and customer feedback.

**Education & Training**

January 2019 - Current

Bachelor of Arts

University of Sydney, Sydney

**Languages**

Fluent in English and Japanese

**Interests**

Surfing and Running

**References**

Referees will be provided upon request.